

## **Sustainability policy of Globus Tours GmbH**

Reference system: Travelife

Sustainability is particularly important to us at Globus Tours Ltd.

We are aware of our responsibility towards the environment, society and the economy, and we are committed to integrating sustainable practices into all areas of our company and to continuously improving them. Our goal is to offer our customers authentic, responsible and high-quality travel experiences – in line with the principles of sustainable tourism.

### **Our commitment**

We adhere to the internationally recognised Travelife criteria and are committed to:

- Environmental protection
- Social responsibility
- Economic sustainability
- Ethical business conduct

### **Environmental responsibility**

We strive to minimise our environmental impact by:

- Promoting environmentally friendly means of transport
- Working with certified sustainable partners
- Reducing waste, energy and water consumption in our office and at our

### **Services**

- Raising awareness among our customers about environmentally friendly behaviour during tours

### **Social responsibility**

We respect human rights and promote fair working conditions:

- Fair pay and safe working conditions for all employees and guides
- Cooperation with local providers to strengthen the local economy
- Promotion of cultural respect and intercultural exchange
- No participation in activities that exploit people or animals

### **Economic sustainability**

We focus on long-term partnerships and economic stability:

- Support for small, local businesses
- Development of tours that can be conducted all year round
- Promotion of quality over quantity in tourism

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### **Customer experience & information**

We provide our customers with transparent, comprehensive and clear information about:

- Sustainable aspects of our tours
- Rules of conduct in sensitive natural and cultural areas
- Sustainable and resource-saving behaviour
- Opportunities to make their experiences or transport options more sustainable

Globus Tours does not promise anything that cannot actually be delivered.

### **Continuous improvement**

We are committed to:

- Regularly reviewing and updating our sustainability policy
- Training our employees in sustainable tourism
- Monitoring our progress using Travelife indicators

### **Contact & Feedback**

We invite our customers, partners and employees to accompany us on our journey towards greater sustainability – feedback is always welcome.

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